

Privacy Policy

Privacy Notice

Jenkinson Logistics is a trading name of companies owned by Jenkinson Holdings Limited registered in Dublin, Ireland (No. 52083) and with a registered office at 36 Airways Industrial Estate, Cloghran, Dublin D17 CD96.

The purpose of this document is to outline the responsibilities of Jenkinson Logistics towards customers, potential customers and anyone else who provides us with personal data resulting from implementation of the General Data Protection Regulation 2016/679 (GDPR) which has direct effect on 25th May 2018.

Jenkinson Logistics is dedicated to protecting the confidentiality and privacy of all information it is entrusted with, and we take the utmost care to ensure that any personal data we obtain in the course of business is used for the purpose intended and not used in a way that you are unaware of or are not agreeable to. This privacy notice outlines your rights, what information we may collect about you generally and also through our website, and how we use this information.

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us on the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the national Data Protection Commissioner's Office.

Your rights under GDPR include the following:

- The right to access the personal data we hold on you
- The right to correct and update the personal data we hold on you
- The right to have your personal data erased in certain circumstances
- The right to object to processing of your personal data
- The right to data portability

- The right to withdraw your consent to the processing at any time for any processing of personal data to which consent was sought
- The right to object to direct marketing
- The right to lodge a complaint with the national Data Protection Commissioner's Office

Customer Data Collection

We may need to obtain personal data in order to provide you with our services, and to claim our right to be paid in return for our services provided under our standard terms of business or contract we have with you. If you do not provide this information, then we may be unable to provide the services you have requested. We will not collect any personal data from you that we do not need in order to provide and oversee the services we have agreed to provide you with.

Use of Customer Personal data

All the personal data we hold about you will be processed by our staff or vetted third parties. We have set out below the legal bases for us to process your data.

Some of our processing is necessary for compliance with legal obligations. For example, we may be required to obtain personal data in order to comply with statutory obligations (eg provide information to Customs and Excise).

We may also process data if it is necessary for the performance of a contract with you, or to take steps to enter into a contract.

We may also communicate with you, information about other services we can beneficially offer you and update you about our activities.

Where your information is used other than in accordance with one of these uses, we will first obtain your consent to that use.

How long we keep Customer Personal data

We will generally keep your personal data for a minimum of 6 years, after which time it will be destroyed if it is no longer required for the lawful purpose(s) for which it was obtained. If you consent to direct marketing, any information we use for this purpose will be kept with us until you notify us that you no longer wish to receive this information.

Sharing your Personal data

When providing our services to you we may share your information with third parties. It is likely that we will need to share your data with:

- Our agents, suppliers and sub-contractors to facilitate the performance of contracts agreed. For example, we may ask a haulier, airline or shipping line to transport goods on our behalf, or a software supplier to maintain our operating software, or an IT support company to provide us with IT and other related services
- Other parties where we are legally obliged to do so

Any personal data transferred to countries or territories outside the EEA will only be placed on systems complying with measures giving equivalent protection of personal rights as those protected by GDPR.

Data Collection – Website

You do not need to register your personal information in order to use our website.

You may submit personal information by filling out the 'Contact us' form or consenting to receiving a newsletter for example.

If you submit personal information to the website, the information will be used for the purposes you requested. The information may be stored and maintained. We will use your personal data only for the purpose for which it was collected, unless we obtain your specific consent to other uses, or unless otherwise required or permitted by law.

We may collect information about your activity on our website. The website may automatically recognise and store information about the type of browser you are using, your Internet Protocol



("IP") address, the time, the date, the length of your visit and the referring site. This information is collected via computer code sent to your computer (commonly referred to as "cookies"). Cookies used on the website are only active for the duration of the visit. Cookies used on this site are not stored on a visitor's computer once you have closed your web browser. Information generated by the use of cookies may be compiled into an aggregate form so that no individual can be identified. A visitor may choose to not receive a cookie file by enabling your web browser to refuse cookies. The procedure for refusal of cookies may vary for different software products. Please check with your internet browser software help or your software supplier if you wish to refuse cookies.

By using our website and submitting information to us you are agreeing to the collection and use of your information as described in this Privacy Notice.

There may be links on our website that link to other Websites that do not operate under All Jenkinson Logistics servers and computer systems are protected from outside intrusions. As a result, all data that may be collected about website viewers through the use of cookies will be protected from unauthorised access.

There may be links in our website to other sites. When visitors link to other websites, Jenkinson Logistics' privacy practices no longer apply. We encourage visitors to review each site's privacy notice before disclosing any personally identifiable information.

Modifications

Jenkinson Logistics may modify or amend this policy at any time within the legal scope of GDPR. The latest version will be available on the company website www.jenkinson.ie.